

SCRUTINY - COMMUNITIES & LOCAL SERVICES - 2019/20 QUARTER 4										
Indicator	Title	Reported	What is best	2019/20 - Q1	2019/20 - Q2	2019/20 - Q3	2019/20 - Q4	Qtr 4 compared to Qtr 3	2018/19 Qtr 4	2019/20 compared to 2018/19
CUL 037	Number of shows held at the Hippodrome	Monthly	Higher	70	142	243	290		338	↓
CUL 038	Number of individual attendances at Hippodrome theatre shows	Monthly	Higher	29,796	54,531	106,141	131,183		152,584	↓
CUL 065	Number of physical visits to the Library	Monthly	Higher	44,232	94,209	137,122	207,569		231,219	↓
CUL 066	Number of book loans	Monthly	Higher	65,376	135,067	193,624	292,020		265,076	↑
CUL 067	Number of ICT sessions at the library	Monthly	Higher	9,598	19,829	28,881	42,723		39,799	↑
CUL 071	Number of visits to the Head of Steam	Monthly	Higher	12,558	26,366	36,270	42,146		42,037	↑
CUL 078	Number of shows held at the Hullabaloo	Monthly	Higher	64	71	135	164		210	↓
CUL 079	Number of individual attendances at Hullabaloo shows	Monthly	Higher	2,649	3,064	7,052	8,969		10,513	↓
ENV 002	Number of Street Champions who are actively involved in litter picking a minimum of once per month	Quarterly	Higher	119	131	131	136		115	↑
ENV 006	Total number of fly-tips reported	Quarterly	Lower	697	1,479	2,106	2,838		3,006	↑
ENV 009	% household waste that is collected that is either reused, recycled or composted	Quarterly	Higher	43.6%	42.7%	41.9%	40.8%	↓	37.4%	↑
ENV 021	% of small fly tips removed within target time	Monthly	Higher	79.0%	97.3%	91.8%	85.3%	↓	86.7%	↓
ENV 022	% of large fly tips removed within target time	Monthly	Higher	75.0%	100.0%	100.0%	85.7%	↓	86.7%	↓
ENV 023	Number of prosecutions for fly-tipping	Quarterly	Higher	0	0	0	0		0	↔
ENV 024	Land Audit Management System - Litter Score	Monthly	Higher	69%	78%	81%	79%		72%	↑
REG 803	Trading Standards : % of high risk inspections carried out	Quarterly	Higher		11.7%	46.7%	100%		100%	↔
TCP 101	Bus punctuality - % of non-frequent bus services running on time	Annually	Higher				Published Dec 20		85.66%	
TCP 200	% of principal roads where maintenance should be considered (A class)	Annually	Lower				3.01%		2%	↓
TCP 202	% of non principal roads where maintenance should be considered (B and C class)	Annually	Lower				5.96%		6.90%	↑
TCP 203	% of unclassified roads where maintenance should be considered	Annually	Lower				7.90%		15.53%	↑
TCP 600	Number of people killed or seriously injured in road traffic accidents	Annually	Lower				Published Sept 20		52	
TCP 601	Number of people slightly injured in road traffic accidents	Annually	Lower				Published Sept 20		206	
TCP 602	Number of children killed or seriously injured in road traffic accidents	Annually	Lower				Published Sept 20		5	
TCP 603	Number of children slightly injured in road traffic accidents	Annually	Lower				Published Sept 20		28	
TCP 900	Overall Public Satisfaction with Public Transport Theme (National Highways and Transport Survey)	Annually	Higher				64%		62%	↓